

TRAINING POLICY 2022

Overview:

GEOKON offers custom-tailored training sessions for those interested in coming to our facilities to better understand select products. Sessions cover GEOKON products and topics of your choosing. GEOKON is strictly a manufacturer and all information provided is from the manufacturer's perspective. Our personnel has installation experience, but we are not certified installers.

Certification:

Our training sessions do not award certification upon completion. If you are completing the training for a specific project, we can provide a letter stating that you attended and the topics that were covered. Currently, our training sessions are not CEU accredited.

Format:

All training sessions are custom-tailored to meet your training needs. In-person training sessions typically last 1 or 2 days, we can offer a maximum of 3 days for a training session. Each session can be up to 6 hours in length. Typical training sessions are designed for up to 5 people. For groups larger than 5 please contact our training coordinator. We can offer virtual training for those unable to travel to our facilities. Online sessions are 2-4 hours in length and are conducted over Microsoft Teams.

Eligibility:

Existing customers who have previously purchased from GEOKON are eligible for free in-person or online training. New customers who have an open order with us and require training before using the equipment also qualify for training at no charge. These training sessions are designed for professionals already working in the industry. If you are interested in training with us but have not purchased from us before, associated fees are provided below.

You are responsible for all travel and living expenses associated with coming to GEOKON for an in-person training session. Please see the separate logistics packet provided by GEOKON for further details on traveling to Lebanon, NH, and staying here.

Fees:

If you have not done business with us before and are interested in training with GEOKON on specific products, the following fees may apply:

Online Training:
Rate per session, 2-4 hours in length: \$1,000.00
Must have access to Microsoft Teams.

In-Person Training at GEOKON:
Rate per day, up to 6 hours in length: \$900.00
Travel and living expenses are your responsibility.

Language:

At this time instruction is only available in English.

Lead Time:

Given the custom nature of these sessions, we require at least 3 to 4 weeks to prepare for a training session. Requests made in less time cannot be entertained at this time.